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# RELIABILITY REPORT

Prepared By: Better Business Bureau of Santa Clara County.

Date report issued: 9/7/01

The Bureau opened its file on this company 8/27/97.

## General Information

### U-Haul - El Camino, Sunnyvale

**Company Address:**  
939 E El Camino Real  
Sunnyvale, CA 94087

**Telephone:** (408) 735-7060

**Business Classification:**  
Movers

*The information in this report has either been provided by the company, or has been compiled by the Bureau from other sources.*

## BBB Customer Experience Record

Under standard reporting policy, the Better Business Bureau routinely develops and issues reports on companies about which we receive frequent inquiries, where there are a pattern of complaints, or when a firm has been unresponsive to complaints brought to its attention by the Bureau. We also maintain reports on those firms which are members of the BBB and have agreed to maintain compliance with BBB standards of membership. Our file experience shows that the company has an unsatisfactory record with the Bureau. Specifically, our records show a pattern of non-response to consumer complaints brought to its attention by the Bureau.

## Licensing Information

This company is in an industry which may require licensing, bonding or registration in order to operate. We encourage you to check the appropriate agencies to be certain any

requirements are currently being met.

**As a matter of policy the Better Business Bureau does not endorse any product, service or company. BBB reports generally cover a three-year reporting period, and are provided solely to assist you in exercising your own best judgement. Information contained in this report is believed reliable but not guaranteed as to accuracy. Reports are subject to change at any time.**

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